

Bill Number: S.B. 1356

Dunn Floor Amendment

Reference to: printed bill

Amendment drafted by: Leg Council

FLOOR AMENDMENT EXPLANATION

- 1. Continues the Developmental Disabilities Group Home Monitoring Program (Program) and related requirements, contingent on available appropriations.
- 2. Requires the Program's designated entity to determine whether each group home it monitors is meeting outlined requirements related to the service of clients with complex needs.
- 3. Requires the designated entity to complete follow-up reviews on group homes identified as having significant compliance or quality of care concerns and to compile monthly reports for the Department of Economic Security (DES) detailing monitoring results of the previous month.
- 4. Requires DES to provide the designated entity with written responses to all monthly and quarterly reports and to publish the reports and DES responses on its website.
- 5. Includes incident reports, investigation records and client service requests in the expedited referral system established by DES.
- 6. Replaces the requirement that the designated entity provide substantiated allegations in a quality-of-care complaint to DES with a requirement that it provides any concerns identified during a group home follow-up review.
- 7. Requires, by January 1, 2030, the Health and Human Services Committees of the Senate and House of Representatives to:
 - a) review all reports submitted to DES, as well as the DES responses, including observations and outcomes of the program, systemic issues identified, quality of services and any recommendations for DES; and
 - b) determine whether the Program should be continued, modified or discontinued.

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DUNN FLOOR AMENDMENT SENATE AMENDMENTS TO S.B. 1356 (Reference to printed bill)

Amendment instruction key:

[GREEN UNDERLINING IN BRACKETS] indicates text added to statute or previously enacted session law.

[$\underline{\text{Green underlining in brackets}}$] indicates text added to new session law or text restoring existing law.

[GREEN STRIKEOUT IN BRACKETS] indicates new text removed from statute or previously enacted session law.

[Green strikeout in brackets] indicates text removed from existing statute, previously enacted session law or new session law.

<<Green carets>> indicate a section added to the bill.

<<Green strikeout in carets>> indicates a section removed from the bill.

1 The bill as proposed to be amended is reprinted as follows:

Section 1. Section 36-573, Arizona Revised Statutes, is amended to 3 read:

36-573. Annual report; group home incident reports; contracts

5 On or before January 1, 2024 and each year thereafter, the 6 department of economic security shall provide an annual report to the 7 chairpersons of the health and human services committees of the senate and 8 the house of representatives, or their successor committees, the directors 9 of the Arizona health care cost containment system and the department of 10 health services and the designated entity conducting the developmental 11 disabilities group home monitoring pilot program pursuant to section 12 36-595.03 and shall provide a copy of the report to the secretary of 13 state. The report shall include at least the following information:

- 14 1. The number of incident reports that were received from group 15 homes in the preceding two years:
 - (a) Categorized by level of severity.
 - (b) That resulted in any type of contract sanction.
- 18 (c) That involved medication errors. The report shall include the 19 total number of times medication was distributed to clients.
 - (d) That resulted in changes to a behavioral treatment plan.
- 21 (e) That required additional staff training mandated by the 22 division after review of the incident report.
 - (f) That involved law enforcement.
- 24 (g) Aggregated by service provider and individual group home 25 without identifying the specific location or name of the home.
 - 2. With respect to group home contracts and expenditures:
- 27 (a) The number of group home contracts by service provider.
- 28 (b) For each group home contract, the annual amount the division 29 paid the service provider for the group home services provided.

- (c) The cost per client by service provider.
- 2 (d) The number of any type of contract sanction broken down by 3 reason for the sanction.
- 4 (e) The number of service providers from whom the division recouped 5 payments for group home services in the preceding year for medicaid fraud.
- 6 3. The number of medicaid fraud investigations of service providers 7 of group home services.
- 8 Sec. 2. Section 36-595.03, Arizona Revised Statutes, is amended to 9 read:

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10 36-595.03. Developmental disabilities group home monitoring
program; clients with complex needs; designated
entity duties; expedited referral system;
temporal requirements; program review;
definition
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- A. The developmental disabilities group home monitoring pilot program is established in the department. [SUBJECT TO AVAILABLE APPROPRIATIONS,] the department shall oversee the pilot program for three years and contract [AND COLLABORATE] with the entity that has been designated by this state to operate the protection and advocacy system for persons with developmental disabilities in this state pursuant to the developmental disabilities assistance and bill of rights act of 2000 (42 United States Code sections 15041 through 15045) to conduct the pilot program.
- 24 B. The scope of the pilot program shall require the designated 25 entity, at a minimum, to SHALL do all of the following beginning January 26 1, 2023 2026:
- 27 1. Monitor in person the group homes that provide services to 28 clients with complex needs to determine, at a minimum, whether:
- 29 (a) The client with complex needs receives the services identified 30 in the client's person-centered service plan OF THE CLIENT WITH COMPLEX 31 NEEDS, including medication monitoring and habilitation treatment, as 32 applicable.
- 33 (b) The provision of services identified in the person-centered 34 service plan of the client with complex needs has been effective in 35 addressing the client's complex needs.
- 36 (c) The services have [EACH] [A] BEHAVIOR TREATMENT PLAN [THAT] IS 37 IN PLACE[,] IS COMPLIANT WITH DEPARTMENT RULES AND HAS resulted in a 38 reduction in behaviors that interfered with the ability of the client with 39 complex needs to live safely in the community.
- 40 (d) All physical interventions used by the group home staff have 41 complied with the behavioral treatment plan of the client with complex 42 needs and applicable state laws.
- 43 2. Investigate quality of care complaints received by the 44 designated entity pursuant to subsection C of this section concerning any 45 group home funded by the department.
- 46 [(d) THE CLIENT WITH COMPLEX NEEDS RECEIVED THE PHYSICAL HEALTH AND BEHAVIORAL HEALTH SERVICES THAT THE CLIENT REQUIRES AS OUTLINED BY THE

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- 1 <u>CLIENT'S HEALTH CARE PROVIDERS AND PERSON-CENTERED SERVICE PLAN, INCLUDING</u>
 2 <u>REGULAR PHYSICAL ACTIVITY WITH MODIFICATION FOR THE CLIENT'S PHYSICAL</u>
 3 <u>DISABILITY, IF ANY.</u>
- 4 (e) THE CLIENT WITH COMPLEX NEEDS HAD THE CLIENT'S DIETARY
 5 REQUIREMENTS MET, INCLUDING COMPLIANCE WITH ALL DIETARY ORDERS FROM THE
 6 CLIENT'S HEALTH CARE PROVIDERS.
- 7 (f) THE FOOD PROVIDED IN THE GROUP HOME MET GENERALLY ACCEPTED 8 DIETARY STANDARDS AND GUIDELINES FOR HEALTHY AMERICANS IN ACCORDANCE WITH 9 THE UNITED STATES DEPARTMENT OF AGRICULTURE DIETARY GUIDELINES.
- 10 (g) THE GUARDIAN OF THE CLIENT WITH COMPLEX NEEDS AND THE CLIENT, AS
 11 APPLICABLE, WERE INCLUDED IN ALL DECISIONS MADE REGARDING THE CLIENT AND
 12 INFORMED OF ANY CHANGES TO THE CLIENT'S REGULAR ACTIVITIES OR DAILY
 13 ROUTINE.
- 14 <u>(h) GROUP HOME DIRECT CARE STAFF DEMONSTRATE THE KNOWLEDGE AND</u>
 15 <u>SKILLS REQUIRED TO MEET THE MEDICAL AND BEHAVIORAL HEALTH CARE NEEDS OF</u>
 16 <u>THE CLIENT WITH COMPLEX NEEDS AS OUTLINED IN THE CLIENT'S PERSON-CENTERED</u>
 17 <u>SERVICE PLAN AND BEHAVIOR TREATMENT PLAN, IF APPLICABLE.</u>
- 18 <u>(i) THE CLIENT WITH COMPLEX NEEDS HAD ACCESS TO AND USED ALL</u>
 19 <u>PRESCRIBED ADAPTIVE EQUIPMENT.</u>
- 20 (j) GROUP HOME DIRECT CARE STAFF WORKED WITH THE BEHAVIORAL HEALTH
 21 PROVIDERS SERVING THE CLIENT WITH COMPLEX NEEDS AS ALLOWED BY THE CLIENT
 22 OR CLIENT'S GUARDIAN AND AS OUTLINED IN THE CLIENT'S PERSON-CENTERED
 23 SERVICE PLAN AND BEHAVIOR TREATMENT PLAN, IF APPLICABLE.
- 24 [(d)] [(k)] [EACH] [THE] GROUP HOME [OF THE CLIENT WITH COMPLEX 25 NEEDS] IS COMPLIANT WITH APPLICABLE INCIDENT REPORTING POLICIES, INCLUDING 26 DOCUMENTING AND REPORTING PHYSICAL INTERVENTIONS AND ANY OTHER EMERGENCY 27 MEASURES TAKEN.
- 28 2. COMPLETE [GROUP HOME INVESTIGATIONS FOR] [FOLLOW-UP] MONITORING
 29 REVIEWS [FOR GROUP HOMES THAT WERE MONITORED PURSUANT TO PARAGRAPH 1 OF
 30 THIS SUBSECTION AND] THAT [THE ENTITY HAS] IDENTIFIED [AS HAVING]
 31 SIGNIFICANT COMPLIANCE OR QUALITY OF CARE CONCERNS. [INVESTIGATIONS] [THE
 32 FOLLOW-UP MONITORING REVIEWS] SHALL INCLUDE NOTIFYING [AND COLLABORATING
 33 WITH THE DIVISION] [THE DEPARTMENT] ON ADDITIONAL FOLLOW-UP TO ENSURE THAT
 34 COMPLIANCE STANDARDS ARE MET AND SUSTAINED.
 - 3. Compile [AND COMPLETE BOTH OF THE FOLLOWING:
- 36 (a) MONTHLY REPORTS TO THE DEPARTMENT DETAILING THE RESULTS OF ALL 37 MONITORING FROM THE PREVIOUS MONTH, INCLUDING IDENTIFIED SYSTEMIC ISSUES 38 AND RECOMMENDATIONS FOR IMPROVEMENT.
- (b) A comprehensive [ANNUAL] report of all observations and 40 outcomes during the preceding year.
- 41 C. On or before January 1, 2023 2026, the department shall 42 establish an expedited referral system to ensure that copies of all 43 [INCIDENT REPORTS.] quality of care complaints[. INVESTIGATION RECORDS AND 44 CLIENT SERVICE REQUESTS FOR EACH GROUP HOME MONITORED PURSUANT TO 45 SUBSECTION B, PARAGRAPH 1 OF THIS SECTION] are forwarded to the designated 46 entity for investigation REVIEW AND ANALYSIS pursuant to this 47 section. The department shall identify quality of care complaints related

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to abuse, neglect and client safety as priorities for investigation. If the designated entity [substantiates an allegation in a quality of care complaint] [IDENTIFIES CONCERNS DURING ITS FOLLOW-UP MONITORING REVIEWS], the information shall be provided to the department, which shall share the allegation with the service provider, and the independent oversight committee on persons with developmental disabilities established by section 41-3801.

- D. The department shall:
- 9 1. Educate service providers on the requirements of the 10 developmental disabilities group home monitoring pilot program and the 11 role of the designated entity.
- 12 2. PROVIDE THE DESIGNATED ENTITY WITH ACCESS TO ALL NECESSARY 13 INFORMATION TO [VERIFY SERVICE PROVIDER COMPLIANCE] [COMPLETE THE 14 MONITORING REQUIREMENTS PURSUANT TO SUBSECTION B OF THIS SECTION].
- 15 [3. PROVIDE THE DESIGNATED ENTITY WITH A WRITTEN RESPONSE TO ALL 16 MONTHLY REPORTS COMPLETED BY THE DESIGNATED ENTITY PURSUANT TO SUBSECTION 17 B, PARAGRAPH 3 OF THIS SECTION.
- 4. PROVIDE THE DESIGNATED ENTITY WITH QUARTERLY REPORTS IDENTIFYING
 19 THE ACTIONS TAKEN IN RESPONSE TO THE IDENTIFIED SYSTEMIC ISSUES AND
 20 RECOMMENDATIONS RECEIVED FROM THE DESIGNATED ENTITY.
 - 5. PUBLISH ON THE DEPARTMENT'S PUBLIC WEBSITE ALL OF THE FOLLOWING:
- 22 <u>(a) ALL OF THE DESIGNATED ENTITY'S MONTHLY AND ANNUAL REPORTS</u>
 23 <u>PURSUANT TO SUBSECTION B, PARAGRAPH 3 OF THIS SECTION.</u>
- 24 (b) ALL RESPONSES TO THE DESIGNATED ENTITY'S MONTHLY REPORTS FROM 25 THE DEPARTMENT PURSUANT TO SUBSECTION B. PARAGRAPH 3 OF THIS SECTION.
- 26 <u>(c) ALL QUARTERLY REPORTS FROM THE DEPARTMENT PURSUANT TO PARAGRAPH</u>
 27 <u>4 OF THIS SUBSECTION.</u>
- 28 (d) THE MONITORING TOOL AND RELATED INSTRUCTIONS USED BY THE 29 DESIGNATED ENTITY TO MONITOR GROUP HOMES PURSUANT TO THIS SECTION.]
- E. On or before December 31, 2025 AND EACH DECEMBER 31 THEREAFTER, 31 the designated entity shall report to the governor, the president of the 32 senate and the speaker of the house of representatives, and provide a copy 33 of the report to the secretary of state AND THE INDEPENDENT OVERSIGHT 34 COMMITTEE ON PERSONS WITH DEVELOPMENTAL DISABILITIES ESTABLISHED BY 35 SECTION 41-3801, regarding the observations and outcomes of the pilot 36 program, including systemic issues that were identified, the quality of 37 services provided to persons with developmental disabilities who have 38 complex needs in this state and any recommendations for service 39 improvements. [ON A QUARTERLY BASIS, THE DEPARTMENT SHALL REPORT TO THE 40 DESIGNATED ENTITY THE ACTIONS TAKEN IN RESPONSE TO THE IDENTIFIED ISSUES 41 AND RECOMMENDATIONS RECEIVED FROM THE DESIGNATED ENTITY AND THE RESULTS OF 42 THOSE ACTIONS. THE DEPARTMENT SHALL POST THIS REPORT ON THE DEPARTMENT'S 43 PUBLIC WEBSITE.
- 44 [F. ON OR BEFORE JANUARY 1, 2030, THE HEALTH AND HUMAN SERVICES
 45 COMMITTEES, OR THEIR SUCCESSOR COMMITTEES, IN THE SENATE AND THE HOUSE OF
 46 REPRESENTATIVES SHALL:

- 1. REVIEW THE REPORTS SUBMITTED PURSUANT TO SUBSECTION E OF THIS
 2 SECTION AND THE DEPARTMENT'S RESPONSES PURSUANT TO SUBSECTION D, PARAGRAPH
 3 3 OF THIS SECTION TO THE DESIGNATED ENTITY'S MONTHLY REPORTS, INCLUDING
 4 OBSERVATIONS AND OUTCOMES OF THE PROGRAM, SYSTEMIC ISSUES THAT WERE
 5 IDENTIFIED, THE QUALITY OF SERVICES PROVIDED TO PERSONS WITH DEVELOPMENTAL
 6 DISABILITIES WHO HAVE COMPLEX NEEDS IN THIS STATE, ANY RECOMMENDATIONS FOR
 7 SERVICE IMPROVEMENTS AND ACTIONS TAKEN BY THE DEPARTMENT.
- 8 <u>2. DETERMINE WHETHER THE PROGRAM SHOULD BE CONTINUED, MODIFIED OR</u> 9 <u>DISCONTINUED.</u>]
- 10 [F.] [G.] For the purposes of this section, "client with complex 11 needs" [OR "CLIENT"] means a client with dual disorders, including 12 psychiatric disorders and developmental disabilities, who engages in 13 behaviors that are disruptive, socially inappropriate or harmful or 14 dangerous to self or others, that interfere with functioning and quality 15 of life or that may cause destruction of property.
- 16 <<Sec. 3. Repeal
- 17 Laws 2022, chapter 316, section 4 is repealed.>>
- 18 <<Sec. 3. Laws 2022, chapter 316, section 4 is amended to read:
- 19 Sec. 4. <u>Delayed repeal</u>
- 20 Section 36-595.03, Arizona Revised Statutes, as [added][AMENDED] by
- 21 this act, is repealed from and after December 31, [2026] [2030].>>
- 22 Enroll and engross to conform
- 23 Amend title to conform

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